



DCUSA Change Proposal (DCP)		At what stage is this document in the process?
<div>DCP 449:</div> <div>NTC phone number deletion</div> <div>Date Raised: 18/12/2024</div> <div>Proposer Name: Peter Waymont</div> <div>Company Name: Eastern Power Networks</div> <div>Party Category: DNO</div>		01 – Change Proposal
		02 – Consultation
		03 – Change Report
		04 – Change Declaration
<div>Purpose of Change Proposal:</div> <div>To delete the phone number quoted in Schedule 2A 'Mandatory Terms for Contracts' and Schedule 2B 'National Terms of Connection'</div>		
	<div>Impacted Parties:</div> <div><input checked="" type="checkbox"/> Suppliers   <input checked="" type="checkbox"/> DNOs   <input checked="" type="checkbox"/> IDNOs   <input type="checkbox"/> CVA Registrants   <input type="checkbox"/> OTSO Party</div> <div><input type="checkbox"/> Gas Suppliers   <input type="checkbox"/> SIP Parties</div>	
	<div>Impacted Clauses:</div>	
	Section/Schedule	Clause/Paragraph
	Schedule 2A	All
	Schedule 2B	Clauses D and I in Section 1 and Clause 15 in Section 2

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## Indicative Timeline

The Secretariat recommends the following timetable:	
Initial Assessment Report	15 January 2025
Consultation Issued to Industry Participants	N/A
Change Report Approved by Panel	19 February 2025
Change Report issued for Voting	20 February 2025
Party Voting Closes	13 March 2025
Change Declaration Issued to Parties	17 March 2025

## 1 Summary

### What?

- 1.1 The phone number quoted in Schedule 2A and Schedule 2B for queries regarding the National Terms of Connection (NTC) is no longer operational. When it was in use, it merely gave a recorded message. Most people will have access to the NTC website or the option to be able to write to Energy Networks Association (ENA) is still available.

### Why?

- 1.2 If the change is not made an incorrect point of contact is being perpetuated.

### How?

- 1.3 By removing the invalid phone number.

### Who?

- 1.4 Suppliers will have to amend their terms if this change is made, however there should be a reasonable lead time and it should be clear that Suppliers will be compliant with the change if they amend their terms for this purpose when they are next publishing them.

## 2 Governance

### Proposers view on items that impact the progression of the CP

- 2.1 ☐ Tick this box if you feel that you are raising this change to try to address a current or imminent issue that has significant adverse commercial or safety implications or which would otherwise place Parties in breach of relevant regulations.

- 2.2 Do you believe that this Change Proposal will have a significant impact on any of the following?

(Select all that apply)

- ☐ Electricity consumers
- ☐ Supply
- ☐ Distribution
- ☐ Generation
- ☐ Commercial activities connected with any of the above
- ☒ None of the Above

- 2.3 Do you believe that this Change Proposal will? \*

(Select all that apply)

- ☐ Have a significant commercial impact on any a Party or Party Category or on customers
- ☐ Be likely to discriminate in its effects between at least one Party or another
- ☐ Be the subject of controversy between Parties
- ☐ Cause at least one Party to be in breach of this Agreement if not urgently addressed
- ☐ Change the governance or the change control arrangements applying to the DCUSA
- ☒ None of the Above

- 2.4 ☐ Tick this box if you either, haven't developed any proposed legal drafting or if you have, but you feel that further development will be required (i.e., via a Working Group)?

### Code Admin view on progression route for this CP

- 2.5 Based the answers provided by the Proposer to the above questions the Code Administrator believes that this Change Proposal should:
- Be treated as a Part 2 Matter;
  - Be treated as a Standard Change; and
  - Proceed to the Change Report phase.
- 2.6 This is a simple change which is akin to a 'House Keeping' change to delete the relevant contact details set out within Schedule 2A and Schedule 2B

## 3 Solution and Legal Text

### Solution Overview

- 3.1 The proposed solution is to delete the phone number in Schedule 2A and Schedule 2B.
- 3.2 Clause 17.3 of the DCUSA sets out that each time a User (i.e., a Supplier or CVA Registrant) enters into a Contract (whether written, oral, or deemed), that the wording set out in Schedule 2A is included within that Contract and that the User shall ensure that such wording is presented in such a way as to create an effective contract (insofar as one can be created by presentation alone) between the Company (i.e., a DNO or IDNO) and the relevant Customer or Generator on the terms and conditions of the National Terms of Connection. Therefore, Suppliers will have to amend their contract terms if this change is made.
- 3.3 A six month lead time should be enough time in which to enact such a change and Suppliers and CVA Registrants will be compliant with the change if they amend their terms for this purpose when they are next publishing them.

### Legal Text Amendments

- 3.4 The Proposer has provided some draft legal text which they believe will achieve the solution specified above and this is set out below for ease of reference:

## SCHEDULE 2A – MANDATORY TERMS FOR CONTRACTS

The following wording is to be included in Contracts in accordance with Clause 17, and the text shown in bold below must be set out in bold in the Contracts (or highlighted in some other similar manner):

### National Terms of Connection

Your supplier is acting on behalf of your network operator to make an agreement with you. The agreement is that you and your network operator both accept the National Terms of Connection (NTC) and agree to keep to its conditions. This will happen from the time that you enter into this contract and it affects your legal rights. The NTC is a legal agreement. It sets out rights and duties in relation to the connection at which your network operator delivers electricity to, or accepts electricity from, your home or business. **In the case of some non-domestic sites, as further described in the NTC, the NTC provide for the continuing application of site-specific connection terms agreed with a previous owner or occupier of the site. Your network operator will be able to tell you whether or not site-specific connection terms exist.** If you want to know the identity of your network operator, or want a copy of the NTC or have any questions about it, please write to: Energy Networks Association, 1st Floor, 4 More London Riverside, London, SE1 2AU: ~~phone 0207 706 5137~~, or see the website at [www.connectionterms.co.uk](http://www.connectionterms.co.uk).

### SCHEDULE 2B – NATIONAL TERMS OF CONNECTION: SECTION 1

(D) Application of sections 2, 3 & 4: The National Terms of Connection contain 4 sections. This section 1 will always apply to you and the premises. In addition, one of section 2, 3 or 4 will also apply to you and the premises, depending on the physical nature of the connection at the premises:

- if the connection is metered directly by putting the full electrical current through the meter (known as ‘whole current metering’), section 2 will apply (this is usually the case with domestic properties and small industrial and commercial properties);
- if the connection is to an unlicensed distribution system that does not have its own settlement meter at the boundary with the network but would most likely be metered with whole current metering if it was metered, then section 2 will apply;
- if the connection is metered indirectly by using current transformers to induce a reference current which is then put through the meter (known as ‘C/T metering’), section 3 will apply (this is usually the case with large industrial and commercial properties);
- or if the connection is to an unlicensed distribution system that does not have its own settlement meter at the boundary with the network but would most likely be metered with C/T metering if it was metered, then section 3 will apply; or
- if the network operator has agreed that the connection need not be metered (known as ‘unmetered supply’), section 4 will apply (this is usually the case with street lighting).

If you are not sure which of sections 2, 3, or 4 applies to the premises, or have any other questions about the National Terms of Connection, you should contact the network operator. Contact details are available from the Energy Networks Association ~~(telephone 0207 706 5137) or~~ at [www.connectionterms.co.uk](http://www.connectionterms.co.uk).

(I) Contacting your network operator: Contact details for your network operator are available from the Energy Networks Association: ~~telephone 0207 706 5137, or~~ at [www.connectionterms.co.uk](http://www.connectionterms.co.uk).

### SCHEDULE 2B – NATIONAL TERMS OF CONNECTION: SECTION 2

15. Contacting each other. We will generally contact you at the premises. Our contact details are available from the Energy Networks Association ~~–(telephone 0207 706 5137)– or~~ at [www.connectionterms.co.uk](http://www.connectionterms.co.uk).

## Legal Text Commentary

- 3.5 The changes are simple in nature and involve the deletion of the ENA phone number that appears 4 times across Schedules 2A and 2B.

## 4 Relevant Objectives

- 4.1 The Proposer's view as to which of the DCUSA Objectives would be better facilitated by the implementation of this Change Proposal is set out below.

### DCUSA General Objectives

- |  |                 |
|--|-----------------|
| 1) The development, maintenance and operation by the DNO Parties and IDNO Parties of efficient, co-ordinated, and economical Distribution Networks   | <b>None</b>     |
| 2) The facilitation of effective competition in the generation and supply of electricity and (so far as is consistent therewith) the promotion of such competition in the sale, distribution and purchase of electricity | <b>None</b>     |
| 3) The efficient discharge by the DNO Parties and IDNO Parties of obligations imposed upon them in their Distribution Licences   | <b>None</b>     |
| 4) The promotion of efficiency in the implementation and administration of the DCUSA   | <b>Positive</b> |
| 5) Compliance with the EU Internal Market Regulation and any relevant legally binding decisions of the European Commission and/or the Agency for the Co-operation of Energy Regulators                                   | <b>None</b>     |

- 4.2 This Change Proposal better facilitates DCUSA General Objective 4 as it is clearly more efficient to remove an incorrect phone number than to leave it in place.

## 5 Impacts & Other Considerations

### Impacts on any Significant Code Review (SCR) or other significant industry change projects

- 5.1 The Proposer does not believe that this CP impacts upon any current SCR or other significant industry change projects.

## Impacts on Other Codes

5.2 The Proposer has considered whether any other industry codes might be impacted as a result of this Change Proposal is set out below.

Grid Code..... ☒ SEC... ☒ CUSC... ☒ None..... ☒

Distribution Code... ☒ REC.... ☒ BSC..... ☒

## Impacts on DCUSA Owned Data Flows

5.3 The Proposer does not believe that this change will require any amendments to DCUSA owned data flows or data items.

## Consumer Impacts

5.4 The Proposer believes that this CP has impacts on consumers but only in so far as it will be a positive impact as they won't be in a position of trying to use a phone number that is no longer operational.

## Environmental Impacts

5.5 In accordance with DCUSA Clause 10.4.5A, the Proposer assessed whether there would be a material impact on greenhouse gas emissions if this CP were implemented. The Proposer did not identify any material impact on greenhouse gas emissions from the implementation of this CP.

# 6 Implementation

## Lead Time for Implementation

6.1 6 months but allow for transitional compliance

## Proposed Implementation Date

6.2 The standard June DCUSA release which is scheduled for 26 June 2025.

# 7 Recommendations

*The Code Administrator will provide a summary of any recommendations/determinations provided by the Panel in considering the initial Change Proposal. This will form part of a Final Change Report.*